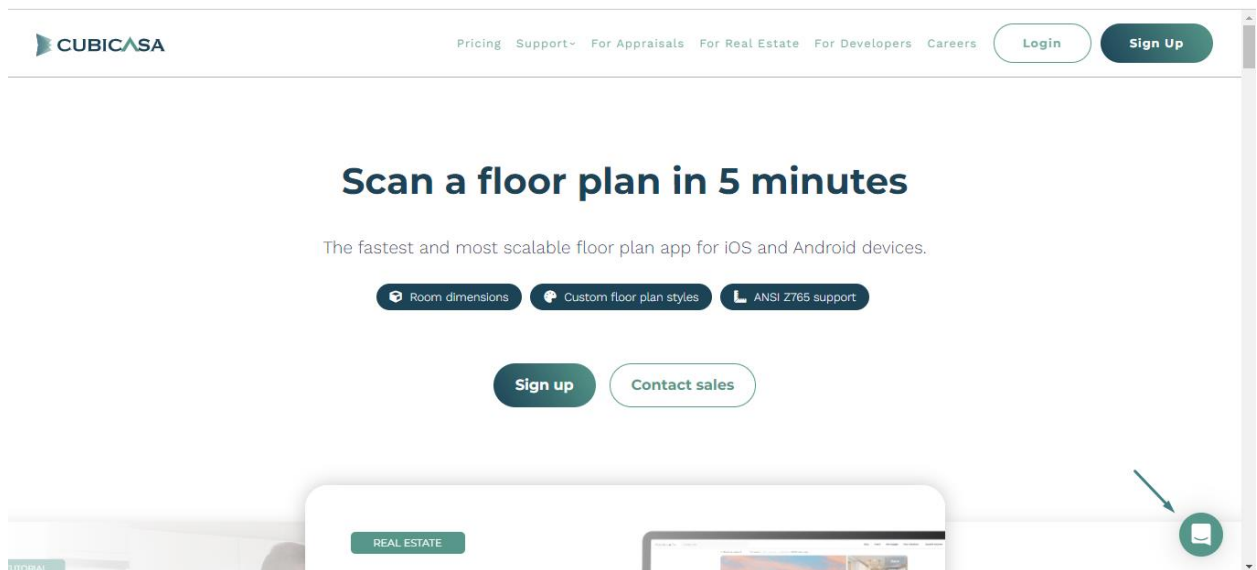


CubiCasa Support

CubiCasa has a few options for account-related assistance or transactional questions. The CubiCasa customer support team works 24 hours a day Monday-Friday 9:00AM-4:00PM CST on Saturdays and Sundays.

1. They have an easy-to-use search function in our [Help Center](#) on their website. They have written several helpful articles on the frequently asked questions they receive daily.
2. They have a dedicated [YouTube channel](#) with short and easy-to-consume videos. They cover things like "how to" and best practices.
3. They created a dedicated mailbox for NorthstarMLS members at Help@CubiCasa.com. They are quick to reply and help!
4. There's a chat function within the mobile application and our website that's easy to use and managed by the CubiCasa team. They are quick to respond and resolve any issues you may have. Here's a screenshot from the website of where you can find the chat bubble, it is in the lower right-hand corner.



Please use all the available tools to help you create the perfect floor plan.

Happy scanning!